

# TIMS: Total Insurance Management System

SES's Total Insurance Management System, TIMS, is a proprietary client and agent-enabled system that goes beyond the core post-bind activities needed for end-to-end policy administration of clients' dynamic real estate portfolios.

Self-service capabilities and other system highlights include:

### **PORTFOLIO MANAGEMENT**

- > Add, remove, and endorse properties
- > Claims-first notice of loss
- > Robust quick quotes

### BILLING AND INTERESTED PARTY MAINTENANCE

- > Update mortgage, escrow/non-escrow
- > Generate EOIs
- Supports multiple LLCs, split ownership, 12-month lender required coverage for mid-term adds

# ADVANCED REPORTING/ANALYTICS

- > Transaction history
- > Portfolio snapshot
- > Aged receivables
- > Other ad hoc capabilities
- > Carrier and agent reporting (upcoming renewal indicators, etc.)

# **INTEGRATED SOLUTIONS**

- > Replacement cost calculator-ISO 360Value®
- Property management software bidirectional feeds/APIs
- > Bill pay portal: supports one-time payment as well as automatic recurring withdrawals
- > Third-party data: enabling automated underwriting
- > Real-time policy document issuance and distribution

# **ADVANCED FEATURES**

- > Workflows: parameterized controls
- > Portfolio dashboard: key performance indicators and alerts
- > Task manager: reminders and miscellaneous documentation
- > Attach documents and retrieve via centralized repository
- > Single-sign on (SSO) and authority driven user permissions

# THE POWER OF SES RISK SOLUTIONS

For three decades, the real estate investment experts at SES Risk Solutions have delivered modern, flexible insurance solutions that provide comprehensive coverage for residential portfolios.

#### ses-ins.com





Scan the QR code to watch a 2-min demo